

“We are continually educating our staff on what is and is not appropriate. This video is a tool we will use for new staff orientation and annually as part of our core curriculum. The issue of appropriate boundaries is one that will always be relevant.”

- Service Provider

“I can’t believe how much some of my clients know about their workers! Most are too afraid of what might happen if they tell their worker they don’t want to know about the worker’s personal problems.”

- Social Worker

“Workers and clients often change agencies expecting the rules will change at the new agency. When most of the providers in a community train staff and educate clients with the same basic principles it makes all of our jobs easier.”

- Service Provider

“Good fences build good neighbors.”
~ Robert Frost

The right boundary between our organization and our clients helps promote a better relationship!

This video was cooperatively developed by:
Acorn’s End, Training & Consulting
Rice Lake, WI
&
Community Care Staffing Network
Rochester, MN

Acorn’s End Training & Consulting:

- Trains organizations and leaders throughout the nation
- Provides videos, training material and seminars, and keynotes
- Published numerous articles and:
 1. Mentorship implementation manual
 2. Policies and procedures manual
 3. Mock survey tools for home healthcare and assisted living
 4. Videos on Recruitment and Retention & HIPAA Privacy.

Community Care Staffing Network:

- A coalition of agencies, organizations and consumers coming together to address a shortage of direct care workers.
- Representatives: home care and residential care agencies, assisted living organizations, county Public Health and Social Services, consultant, community college, client advocacy groups and consumers of health care.
- Goal: address the staffing crisis that limits client healthcare options in our communities.

“Boundaries and You”

Video Training for Direct Care Workers

Guidelines for persons providing in-home services and services in assisted living, residential or other health care settings.



Appropriate Boundaries are important to:

- ☞ Ensure the provision of professional care
- ☞ Protect and enhance client rights and privacy
- ☞ Let clients and workers know what may and may not be done
- ☞ Minimize the possibility of abuse or neglect
- ☞ Increase satisfaction with services received
- ☞ Clarify healthcare provider's responsibilities
- ☞ Increase job satisfaction

Appropriate boundaries are set with your client's & worker's best interest in mind!

This video targets staff working in all health care settings, including:

- ❖ Home Care Agencies
- ❖ Centers for Independent Living
- ❖ Residential Care Facilities
- ❖ Assisted Living Facilities
- ❖ Nursing Homes

Effective video for new staff orientation and for ongoing training.

Video Highlights

Scenarios based on realistic situations your employees face including:

- Self-Disclosure
- Accepting money/gifts
- Performing tasks outside scope of assigned duties

Supplemental material is also provided on a CD, with each order. Material is intended to be interactive and used as part of the training session. Included:

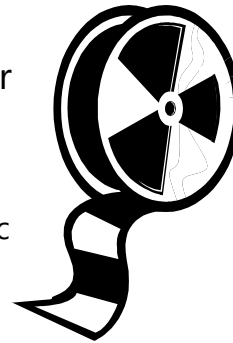
- Boundary Inventory
- Would my Intervention Help?
- Boundary Index
- Employee & client specific brochures

Return order form (with payment) to:

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www.AcornsEnd.com



Order Form

PURCHASED ITEM	COST	# items	Total \$
Boundaries DVD * Handouts on CD only included with video.	\$99		
SUBTOTAL			
WI Residents add 5.5 % Sales Tax (based on subtotal)			
ADD Shipping/Handling: 10% of subtotal			
TOTAL AMOUNT DUE <u>Include Payment with order</u>			
METHOD OF PAYMENT			
<input type="checkbox"/> Credit card or bank transaction orders – order on-line at www.AcornsEnd.com			
<input type="checkbox"/> Check payable to Acorn's End Inc. (Federal ID # 41-1917695)			
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Organization Name:			
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